

Functional Skills English
Sample Entry Level 3 Shopping
Reading
Assessment Task Sheet



Learner name _____

Learner Registration Number _____

Learner signature _____

Centre _____

Assessment date _____

You may use a dictionary.

Use blue or black ink.

There are 3 tasks in this assessment.

Total marks available: 18

You should try to answer *ALL* the questions

You must pass all the tasks to pass the assessment

You have **45 minutes** to finish the assessment.



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Task 1

You went shopping yesterday with your friend to buy new clothes for a family party. The party will be held next weekend at an expensive restaurant. There will be a four course dinner with a dance to follow the meal.

You tried the clothes on again when you got home. You noticed that there was a small tear in one of the pieces of clothing. You go back to the shop to return it. When you get to the shop it is closed. You see this notice.



Read the information below and then answer the questions that follow.

Customer Notice

This store is closed today. Important repair work is taking place because of a fire. We are sorry for any inconvenience caused. We will re-open again tomorrow at 10am.

Help is available at another store

To find your nearest store, ring 08767 987678. You can buy goods there and also your nearest store will be able to help you with any refunds or exchanges of goods bought within the last 28 days.

Please ring our customer care line on 08767 987678 to make arrangements for the return of faulty goods.

Cancelling Orders

To cancel an order that we are delivering to you, log onto our website at www.localshop.co.uk or ring the customer care line as above.

Any further advice that you need is available on our website at www.localshop.co.uk/advice.



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Now answer these questions:

1. Why is the shop closed? (1 mark)

2. You want to return an item of clothing which has a small tear. List two things you might do when you have read this information. (2 marks)

i)

ii)

3. Name two things can you do at the nearest store? (2 marks)

i)

ii)

4. Your tutor will give you a dictionary to find the word **faulty**. Write the correct meaning below or tell your tutor. (1 mark)



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 Task 2



You want to buy a dried flower arrangement to take to the party as a gift. You have heard that there is a stall on the farmers' market in a nearby town which sells beautiful flower arrangements. You look for information on the Internet. Read through the following webpage and then answer the questions.

MARKETS IN BARNFIELD				Search the Site	
Opening Times	Types of Markets	Where are the markets?	Stalls to let	How much does a stall cost?	Contact Us
<p><u>Markets</u></p> <p><u>Shopping in Town</u></p> <p><u>Car Parking</u></p> <p><u>FAQs</u></p>		<p>Barnfield has markets for everyone. The market hall is open every day except Sunday. The meat and fish market is open on Tuesday, Wednesday, Friday and Saturday. Grab a bargain at the car boot sale every Sunday. No need to book, just turn up. For more treasures, bargain hunters should come along to the second-hand market on Mondays.</p> <p>Barnfield Market holds a monthly farmers' market on the second Saturday of every month. Local farmers and producers of foods and craft goods bring the very best local produce direct to the public. Buying local produce means that the consumer:</p> <ul style="list-style-type: none"> • has fresher food • knows where the food was produced • knows how it was produced • has direct contact with the producer <p>Local produced:</p> <ul style="list-style-type: none"> • Helps all the local businesses and communities • Allows direct liaison between producers and customers • Saves transport costs and cuts pollution 			



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Now answer these questions:

1. Where on the website can you find directions to the nearest market?

(1 mark)

2a. You are not sure what the word 'consumer' means in the text. Look the word up in a dictionary and write the meaning here or tell your tutor. (1 mark)

2b. Give another word that could be used instead of consumer in the text.

(1 mark)

3. Today is Friday 10th July. The party is on Saturday 18th July. Will you be able to visit the farmers' market in Barnfield before the party? Why? (1 mark)

4. Give two reasons why you should buy local produce. (2 marks)

i) _____

ii) _____

5. You want to do some more shopping in Barnfield. You want to find out what shops there are in the town. Where on the website could you find this information? (1 mark)



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Task 3

Your local supermarket allows people to advertise jobs, items for sale and items wanted notices on a board near the checkouts. You are looking for part time work. Read the following advertisements on the board. Answer the questions.

A

WANTED

Double wardrobe
in pine
Must be in good
condition

Tel: 07776 88888

B

For Sale

**Paste table and paste
brushes – hardly used**
Ring 382111

C

Man With Van

**No job too small.
House clearances or
single items of furniture
moved.**
Reliable service

Call Colin: 711121

D

Wanted

**Part time gardener.
Three mornings a
week.**
**Good rate of pay.
References required.**

**Contact Fred on
08311 239200**

E

Take part in our customer survey

- Tell us what you think of our store.
- Have you any complaints?
- Who has been really helpful?

**ALL ENTRIES GO INTO OUR WEEKLY
PRIZE DRAW**
WIN A BRAND NEW FITTED KITCHEN
Pick up a form from Customer Services

F

Delivery Van Driver Required
Part time hours over 5 days to include
Saturday and Sunday.
Must have full, clean driving licence
Send CV and covering letter to
Box 563 Barnsley Newspaper



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1. You are looking for part time work, which advert could you look at? (1 mark)

2. List two things you would have to do to apply for the job in the advert you chose. (2 marks)

a) _____

b) _____

3. Why might you read text E? Give two reasons. (2 marks)

Reason 1 _____

Reason 2 _____

