

**Functional Skills English  
Sample Entry Level 3 Shopping  
Speaking and Listening  
Assessment Task Sheet**



**Task One**

You must contact a local store of your choice to ask for some information.

This could be to ask:

- for directions to the store.
- what the store opening times are.
- or whether they have a specific item that you want to buy.

Make sure that you check that you have understood what you have been told.  
You can write things down if you want.

**Task Two**

Take part in a group discussion about your experiences of shopping.

This could include:

- Things that have gone wrong with items you have bought
- Your own points of view about large shopping centres
- Buying on the Internet

You could advise other members of the group how to resolve shopping problems, using your own experiences to help.

Give your own points of view and listen to what other people are saying.  
Check that you have understood what other people have said.

