

<b>Unit Title</b>	<b>Group and Teamwork Communication Skills</b>
<b>Ofqual unit reference number (code)</b>	F/618/2358
<b>Unit Level</b>	Entry Level 2
<b>GLH</b>	20
<b>Unit Credit Value</b>	2

<b>LEARNING OUTCOMES</b>	<b>ASSESSMENT CRITERIA</b>
<b>The learner will:</b>	<b>The learner can:</b>
1. Know about methods of group and team communication.	1.1. Identify face to face and remote methods of group and team communication.
2. Be able to communicate verbally with group and team members in structured contexts.	2.1. Communicate instructions to group and team members. 2.2. Listen and respond to replies from group and team members.
3. Know about the role of the team leader.	3.1. Identify how to respond to requests and feedback from team leader.
4. Be able to follow instructions from team leader.	4.1. Act on instructions from team leader. 4.2. State what is required from instructions given.

<b>Equivalences</b>	N/A
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