

Unit Title	Assertiveness with Others
Ofqual unit reference number (code)	K/618/2211
Unit Level	Entry Level 1
GLH	10
Unit Credit Value	1

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Know the meaning of assertiveness.	1.1. Recognise examples of a) assertive behaviour b) passive behaviour c) aggressive behaviour.
2. Be able to use assertive behaviour to put forward own views to others.	2.1. Contribute his or her opinions confidently to a structured discussion or role play with others and respond appropriately to the views of others.
Equivalences	N/A