

Regulated Qualifications

NOCN is recognised to deliver Regulated Qualifications in the UK by Ofqual, CCEA and Qualifications Wales. NOCN also offers regulated qualifications overseas.

Quality Assurance

NOCN offers arguably the broadest range of qualifications and alternative routes for both experienced workers and new entrants to the jobs market. Our continuous program of development and improvement will continue during this COVID-19 situation, to keep our qualifications fresh and up to date.

We know that individuals will want to continue with their learning and assessments where possible. NOCN will facilitate this by providing online assessment as usual, IT systems and full office support during this time and we will continue to provide Quality Assurance services.

NOCN appreciates that centres will need to ensure their processes are safe for staff, and for learners, and that COVID-19 will provide great challenges for continued routine delivery. The attached [FAQs](#) outline NOCN advice and guidance for alternative arrangements and detail how centres can submit requests for special considerations for this period.

To keep centres, learners and NOCN staff safe, all planned face-to-face visits have been cancelled with immediate effect as per Government announcements and official advice over COVID-19, but we will maintain face-to-face monitoring when we need to, to ensure quality of delivery. NOCN will continue to support centres and quality assure but will employ contingency arrangements for remote external quality assurance activities. If you require an EQA visit or remote sampling in the next two to three months please contact assurance@nocn.org.uk. The quality assurance team will discuss how this can be done in a safe manner whilst ensuring fairness to your learners.

The attached [EQA COVID-19 Contingency – Remote EQA Visits and Remote Sampling](#) outlines our contingency plan for this period and provides guidance to centres on what remote EQA visits will involve. Please contact assurance@nocn.org.uk if you need any support or would like to arrange a visit.

We believe that while assessments are taking place, we have to provide monitoring of the assessments to ensure the quality of our qualifications is maintained and will continue to do this via remote platforms. Our EQAs and office-based quality assurance team will be available to answer questions and queries during this period.

We are working with our Awarding Organisation peers to develop new assessment arrangements due to the Coronavirus outbreak and will notify you of these as soon as possible. Enhanced monitoring will be conducted once the lock down is ended.

Please contact us if you need help or support rolling these out remotely.

Sector Statements for 2020/21

NOCN remains cognisant of the developing national picture. We are determined to provide the best ongoing support whilst also retaining the quality standards we believe in. We would like to draw your attention to the following controls and mitigations that we current allow.

- [Early Years Qualifications](#)
- [Health and Social Care Qualifications](#)
- [Food Safety](#)
- [Functional Skills](#)
- [Security Licence-Linked Qualifications](#)
- [Construction](#)
- [Forest School](#)

NOCN is encouraging centres to plan and make use of blended learning opportunities. Delivery staff should consider using holistic and synoptic approaches for overlapping content to reduce delivery time, where this is possible.

NOCN already provides some Remote Invigilation and is working hard to provide additional support for remote invigilation. We are working with the Sector bodies and Committees of Awarding Organisations to agree a standardised approach where applicable.

As NOCN is not qualified in public health information we cannot provide any advice or guidance to Training Providers on whether it is safe for them to operate or not, but would obviously insist that local regulations should be abided by, that risk analysis should be regularly conducted and the mitigations implemented.

NOCN Office and External Quality Assurance colleagues will continue to provide a full level of service remotely to our customers.