

**ESOL Skills for Life  
English Reading Assessment - Level 2**

<b>Centre No.</b>	<b>Candidate Run No.</b>
<b>Centre Name</b>	
<b>Candidate Name</b>	
<b>Candidate Signature</b>	

**Instructions to candidates**

Check that you have the correct paper.

Fill in the information above.

Do not open the paper until you are told to do so.

Listen to the instructions. Write your name.

Use **blue** or **black** ink. Do not use a pencil.

You must **not** use a dictionary.

There are 4 tasks, 6 questions per task; 24 marks.

You have **1 hour** to finish the assessment.

**Task 1 Read the text and answer the questions.**

Mobile phones, good or bad ?

Mobile phones are the most commonly used device in our society, and there is no argument that this rapidly evolving gadget has changed our lifestyles. Today everybody uses mobile phones and there is no age limit. And new generation mobile phones are not only an effective communication device but also a device which integrates several useful tools. However, phones have good and bad uses and effects which should be broadly analyzed.

As a hand-held portable device it helps us in several ways. Firstly as a communication device it has changed our world to a global village. Today making a call to a different country is just pressing buttons and costs only a few pence. Secondly, today's mobile does not only take voice calls but has facilities to take video calls, as well as sending and receiving emails. Therefore doing business has become easier. Most mobile operators also provide value added services such as new alerts and internet access. Hence it is clear that information availability is sharply increasing. Information is an asset for most businesses, State services, non-governmental organizations, students and academics.

Mobile phones have disadvantages as well. Some people believe mobile phone radiation causes serious damage to human organs. Scientists debate whether mobile radiation leads to brain injury and increases the possibility of developing cancer. One thing is sure, however, they haven't helped face-face communication. Too many people have become too absorbed with playing games on mobile phones and surfing the net that they forget they are actually in company.

In most countries, using mobiles while driving is prohibited as road accidents due to driving whilst using mobiles are increasing. Also it can be seen that some people misuse mobiles to distribute pornography and incite criminal activity.

On the whole, mobile phones are a very valuable tool but over-use has its consequences.

Posted by essays at 12:49

 +5 F

**Circle the correct answer.**

- 1. Where did this essay come from?**
  - a. a school magazine
  - b. a newspaper
  - c. an email
  - d. a website
  
- 2. Which paragraph contains a punctuation error?**
  - a. paragraph one
  - b. paragraph two
  - c. paragraph three
  - d. paragraph four
  
- 3. What is the main purpose of this text?**
  - a. To inform us about the dangers of mobile phones
  - b. To explain the advantages of mobile phones
  - c. To persuade us to have a mobile phone
  - d. To describe the uses and effects of a mobile phone
  
- 4. What are the known main dangers of using a mobile phone?**
  - a. it ruins our social life
  - b. it makes us ill
  - c. it causes cancer
  - d. it damages the brain
  
- 5. Other than health, how many disadvantages are mentioned in the text?**
  - a. one disadvantage
  - b. two disadvantages
  - c. three disadvantages
  - d. four disadvantages
  
- 6. What is the main view of the writer?**
  - a. mobile phones are unreliable
  - b. mobile phones are a useful invention
  - c. mobile phones can ruin lives
  - d. mobile phones have a lot of distracting Apps and facilities

**Task 2 Read the text and answer the questions**

***Manual on Module / Introduction to Working in Tourism and Hospitality***

**1.4. Careers in the Tourism Sector**

**1.4. Job Opportunities**

Travel and tourism industry and its’ associated sectors provide various employment opportunities to students. Besides working in travel agencies, airlines, tour operators, theme parks, events and hotels. Students can also have other options such as working in government tourism departments, customs services, airline catering, tourism promotions and sales, etc.

Source: Careers in Travel & Tourism. Retrieved from  
<http://www.highereducationinindia.com/career-options/careers-in-travel-tourism-30.php>

The following is a list of some entry positions in the local tourism sector which are available for youngsters to apply.

<u><b>Tour and Travel Services</b></u>	<u><b>Travel and Transportation</b></u>	<u><b>Lodging</b></u>	<u><b>Food and Beverage</b></u>
<ul style="list-style-type: none"> <li>- Tour guide</li> <li>- Tour escort</li> <li>- Travel Consultant</li> <li>- Incentive travel agent</li> <li>- Corporate travel agent</li> <li>- Travel academy instructor</li> <li>- Meeting planner, etc</li> </ul>	<ul style="list-style-type: none"> <li>- Airline pilot</li> <li>- Flight attendant</li> <li>- Ground service staff</li> <li>- Air traffic controller</li> <li>- Cruise crews, etc.</li> </ul>	<ul style="list-style-type: none"> <li>- Receptionist</li> <li>- Concierge</li> <li>- Housekeeper</li> <li>- Reservation staff</li> <li>- Recreations instructor</li> <li>- Bell attendant, etc.</li> </ul>	<ul style="list-style-type: none"> <li>- Waiter/waitresses</li> <li>- Banquet server</li> <li>- Banquet sales manager</li> <li>- Chef</li> <li>- Bartender</li> <li>- Cashier</li> <li>- Hostess, etc.</li> </ul> <p style="text-align: center;"><u><b>Other</b></u></p> <ul style="list-style-type: none"> <li>- Retailing</li> <li>- Public relations</li> <li>- Advertising</li> <li>- Market research</li> <li>- Human resources, etc.</li> </ul>

**Circle the correct answer.**

- 7. What is the source of this text?**
- a. Table 1.2 – List of Career Opportunities in the Tourism Sector
  - b. The internet
  - c. A College Course Manual
  - d. A travel magazine
- 8. Who is not expected to read this text?**
- a. school leavers
  - b. teenage college students
  - c. young university graduates
  - d. unemployed adults
- 9. In which category would you find a job booking hotel rooms?**
- a. food and beverage
  - b. tour and travel services
  - c. lodging
  - d. travel and transportation
- 10. What do you do if you work in ‘human resources’?**
- a. interview people for jobs
  - b. book holidays for people
  - c. repair aircraft
  - d. cook food
- 11. Who would read this information?**
- a. young people who want to work abroad
  - b. young people who like travelling
  - c. young people who want to work in hospitality
  - d. young people who are tourists
- 12. Where would ‘cruise crews’ work?**
- a. on a ship
  - b. in an airport
  - c. on a beach
  - d. in a hotel

**Task 3 Read the text and answer the questions.**

**RADIO 4 DAILY POLITICAL NEWS**

Good morning, Britain has voted to leave the EU after joining in 1973.

For those of you who are not familiar with the EU, the European Union started after World War II when Belgium, France, Germany, Italy, Luxembourg and the Netherlands came together with the aim of preventing further wars. Now the European Union is a group of 28 countries within the continent of Europe who cooperate and work together in many ways. As you know, people in EU countries can travel, live and work easily in any other EU country. Businesses in the EU can trade easily and nineteen of the EU countries all use the same currency - the Euro, and every country pays money into the EU and in return receives certain benefits and payments.

On Thursday, 23 June 2016, the UK Government had a referendum and asked British people to vote on whether they wanted to remain or leave the EU. It was one of the most important UK votes ever undertaken. More than 30 million people voted. "Voter turn-out" was very high, at more than 71%, and the majority vote was for Britain to exit the EU, now known as Brexit. The Prime Minister, David Cameron, who had headed the campaign to remain in the EU, resigned saying..."it would not be right for me to try to be the captain that steers the country to its next destination." Following his resignation, Theresa May, the new PM, has now asked Parliament to trigger article 50 which sets out the framework of procedures for any country wishing to leave the EU. Until this is set in motion, nothing changes. Once that happens, the UK has two years to make arrangements with the European Union and negotiating the nitty-gritty legal questions could be difficult.

There are many things that will be affected by this historical decision, not just for the UK but for Europe and the rest of the world. People are worried that the "remain" vote means that people from outside the UK won't be able to travel as easily to the UK or work or move there and so immigration will be affected. The people who voted "leave" say they want the UK to be less influenced by other countries and to have its own laws and more autonomy in the way of how the UK is run and how it trades. They wish to trade with other countries beyond the EU.

If you have any comments you wish to make, call us now on 0800 783902.

**Circle the correct answer.**

- 13. What is the main purpose of this text?**
- a. to persuade people to remain in Europe
  - b. to inform people about the decision to leave Europe
  - c. to explain the facts of Britain leaving Europe
  - d. to describe the effects of Britain leaving Europe
- 14. Where did this text come from?**
- a. the internet
  - b. a newspaper
  - c. facebook
  - d. a broadcast
- 15. Define this phrase “nitty gritty legal questions”**
- a. very unusual questions about the law
  - b. very important questions about the law
  - c. very easy questions about the law
  - d. very silly questions about the law
- 16. What is ‘article 50’?**
- a. an EU agreement to trade with the UK
  - b. an agreement to have 50 countries in the EU
  - c. an agreement giving permission to leave Europe
  - d. an agreement about how to leave Europe
- 17. Why did David Cameron resign as Prime Minister?**
- a. because he lost the vote
  - b. because people didn’t want him to be PM
  - c. because people voted for him to leave the EU
  - d. because he wanted to remain in the EU
- 18. What does Brexit mean?**
- a. Break and exit Europe
  - b. Britain’s exit from Europe
  - c. Britain exists outside Europe
  - d. Break everything with Europe

**Task 4** Read the text then answer the following questions.

benten69

29-08-2016 8:59 AM

Do you tip in restaurants?

Do you guys (and girls) tip when you go for a meal out Personally I hate the idea, and it's even worse when you've got the waiter standing next to you as you select "No" on the card machine. However, I always say that I don't get tips for doing anything extra and providing good levels of service in my job, so why should I pay others extra for a basic service their employers should be paying them for. In my previous role I saved the company £20,000 a day in penalties by delivering the project on time (a week early in fact), but I didn't get anything extra for it, because it was my job.

Hence, I don't agree with tipping. They are doing a job & getting their hourly rate, so why do I need to subsidise it? Tesco don't tell me to pay extra if I go to a till vs going to the self-checkout. However, if there is a large group of us and say the bill comes out to £18 each, we'll all chuck in £20 and let the waiter / waitress keep the change. That's the only scenario that works for me, as it saves everyone the hassle of finding change, waiting to get their change, etc.

What are your thoughts?

Voyager2002

29-08-2016 9:31 AM

I hate tipping and would far rather pay a fare price that includes a decent wage for the waiter. However, it is customary to tip in restaurants in this country (and more so in the USA). When the waiter delivers the service he expects that there will be a tip and so it is dishonest not to tip for a decent service unless you explain this in advance. When the waiter gets paid, he will be taxed on the income from tips that HMRC estimates he has been given, from the volume of work he does, so that he will have to pay tax on a tip that you don't even give! Even if you pay by card, if you choose to tip then do so in cash: otherwise it just goes to the restaurant management (who probably make deductions and then share some of it among the staff). If the bill includes a 'service charge' then you have already paid and so should not tip: although what I tend to do is refuse to pay it and tip the staff instead.

**Circle the correct answer.**

**19. What kind of texts are these?**

- a. blogs
- b. a discussion from a discussion forum
- c. emails
- d. text messages

**20. There is a spelling error in the second text from Voyager 2002.**

**Which word is misspelt in the context of paying tips for customer service:**

- a. fare
- b. restaurant
- c. deductions
- d. refuse

**21. In the first text by benton69 (first paragraph), there is a punctuation error. What is missing?**

- a. full stop
- b. comma
- c. question mark
- d. exclamation mark

**22. Does benton69 give a tip?**

- a. never
- b. sometimes
- c. of course all the time
- d. quite often but not all the time

**23. What does Voyager 2002 NOT pay?**

- a. the bill
- b. the tip
- c. the service charge
- d. anything

**24. What is the main purpose of these texts?**

- a. to tell people not to give tips
- b. to explain how to give tips
- c. to describe what happens when you give tips
- d. to persuade people to give tips

**END OF ASSESSMENT**

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